



OUR VALUES

Care for one another

We see the person in every patient, and welcome all people with compassion, empathy and respect.

We understand our care starts with listening to what is most important to every patient and caregiver.

We believe our work starts with valuing and supporting each other.



KINDNESS

Relentlessly building a better future

We take pride in delivering the best possible care to every person, every day.

We challenge ourselves to be creative and resourceful in finding solutions.

We reach out beyond our walls to improve the health of our whole community.



PASSION

Being brave and stepping up

We do what's right, even when it's hard.

We are curious and open to new perspectives.

We speak up, push boundaries, and are not afraid to change.

We go beyond what's expected.



COURAGE

Better together

We commit to working together – patients, families, staff, volunteers, physicians and partners – to deliver care to our community needs.

We inspire each other to be the best we can be.

We appreciate each other's abilities and use the strength of all of us to achieve the extraordinary.



TEAM WORK

Thank you to our generous sponsors



Dufferin County Paramedic Service

Community Paramedic Program



**IN CASE OF EMERGENCY
CALL 911**



The Dufferin County Community Paramedic Program was created in the fall of 2014.

The program is a non-emergency, community-based service with a focus on health promotion, system navigation and injury prevention. Among Paramedic Services, Dufferin County is at the forefront with a number of innovative community programs.



What is a Community Paramedic?

Is an innovative approach to the delivery of health care services by paramedics that allows them to use their training and expertise in community-based, non-emergency care roles.

What clients will Community Paramedic see?

High risk clients living with complex medical issues such as Diabetes, COPD, CHF and Co-Morbidities. Patients requiring additional assistance while living in their home.



What services do Community Paramedics Provide?

- Scheduled wellness checks
- Safe home assessments
- Ability to refer to community partners
- In-home blood work
- Urine tests
- System navigation
- In consultation with Primary Care Physician, administration of medications for various conditions
- Person centred care

Testimonials

“ My wife is not able to travel and having this service means the world to us. ”

“ The Community Paramedics are great and the training that they received is without question the best I have ever seen. ”

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Frequently Asked Questions

Q: Does a Community Paramedic replace current health care systems like CCAC or Primary Care Physicians?

A: No. Community Paramedics are an extension of the Primary Care Provider; offering care to patients without access. They do not replace the specialized services available in a health care model or physician office.

Q: Does a Community Paramedic have the right training to provide primary care?

A: Additional training is provided to Community Paramedics which makes it possible for them to practice in-home preventative care.

Q: How quickly will a Community Paramedic make contact after receiving a referral?

A: The Community Paramedic will make initial contact within 24 hours.

Q: What geographical boundaries does Dufferin County Community Paramedic have?

A: The Community Paramedic in Dufferin County will respond to requests within Dufferin County. Patients in outlying areas will be evaluated on a case-by-case basis.



Contact Us

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